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VIRTUAL CONFERENCE AGENDA

Operational Version – for Conference Committee Use

\*\*\*NOTE: All times are in EDT\*\*\*

Tech Support/Participant Monitor for all days: Chad Contero-Puls

Tuesday, October 19, 2021

Moderator for Day: Jennifer Rogers (all introductions unless otherwise noted)

Cohost: Deena Lager (moderate chat/questions to presenters)

Back-up Cohost: Todd Brown

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| Start | End | Session & Notes |
| 11:45 a.m. | 12:00 p.m. | Note: Renee will put up a slide displaying the upcoming session title and start time. She will bring it down at approximately 11:59 a.m. Renee will verify screen sharing is accessible to participants. |
| 12:00 p.m. | 12:45 p.m. | President’s Welcome & Housekeeping  **Jennifer Rogers**, President, NASSGAP, Director of Student Financial Aid, Mississippi Office of Student Financial Aid  Note: no slides. New members will be recognized. |
| 12:45 p.m. | 1:15 p.m. | Capitol Hill Update **Frank Ballmann,** Director of Federal Relations, NASSGAP and  New York State Higher Education Services Corporation  Note: Todd will run Frank’s slides. Jennifer will ask attendees to submit questions in chat window. Deena will monitor chat questions and present selected questions to speaker when prompted by Frank or Jennifer. Todd will coordinate with Deena on monitoring the chat window. |
| 1:15 p.m. | 1:50 p.m. | Ohio’s Virtual Welcome **Randy Gardner**, Chancellor  **Fred Church**, Vice Chancellor of Finance  Ohio Department of Higher Education (ODHE)  Note: no slides yet, but speakers had previously said they would run their own. Jennifer will ask attendees to submit questions in chat window. Deena will monitor chat questions and present selected questions to speaker when prompted by Jennifer. Todd will coordinate with Deena on monitoring the chat window. |
| 1:50 p.m. | 2:00 p.m. | Break  Note: once the prior session is complete, Renee will put up a slide displaying the upcoming session title and start time and Jennifer will announce a break. The slide will come down at approximately 1:59 p.m. |
| 2:00 p.m. | 2:50 p.m. | NASFAA Update  **Justin Draeger**, President and CEO  National Association of Student Financial Aid (NASFAA)  Note: Justin will run his own slides. Jennifer will ask attendees to submit questions in chat window. Deena will monitor chat questions and present selected questions to speaker when prompted by Jennifer. Todd will coordinate with Deena on monitoring the chat window. |
| 2:50 p.m. | 3:00 p.m. | Break  Note: once the prior session is complete, Renee will put up a slide displaying the upcoming session title and start time and Jennifer will announce a break. The slide will come down at approximately 2:59 p.m. |
| 3:00 p.m. | 3:50 p.m. | What’s Around the Bend Discussion  **Rachelle Sharpe,** Deputy Executive Director,  Washington Student Achievement Council  Note: no slides. Renee has set up Rachelle’s poll questions in advance and will launch the polls at Rachelle’s request. Deena and Todd will assist Rachelle in monitoring speakers in the chat window. |
| 3:50 p.m. | 4:00 p.m. | Break  Note: once the prior session is complete, Renee will put up a slide displaying the upcoming session title and start time and Jennifer will announce a break. The slide will come down at approximately 3:59 p.m. |

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| 4:00 p.m. | 5:00 p.m. | State Roll Call  **Todd Brown,** President-elect, NASSGAP, Division Administrator, Financial Aid Program Administration and Communication, Iowa College Aid  Note: *tentatively Alabama – Illinois* but will need to be flexible depending upon what states are present and/or submit their information in advance. Todd will run the slides and ask attendees to submit questions in chat window. Deena will monitor chat questions and present selected questions to speaker when prompted by Todd. |
| 5:00 p.m. | 5:30 p.m. | After-Hours Social  Conference Committee Member in Each Group  Note: members will be allowed to select their own breakout rooms and can move independently to other rooms as they desire. Choices are: Top of the Park at the Phelps, Boca, Mike’s Dive Bar, Gambill’s Fine Cigars and Bourbon, or The Clinic. |

Wednesday, October 20, 2021

Moderator for Day: Jenn Lanphear (all introductions unless otherwise noted)

Cohost: Deena Lager (moderate chat/questions to presenters)

Back-up Cohost: Todd Brown

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| Start | End | Session & Notes |
| 11:45 a.m. | 12:00 p.m. | Note: Renee will put up a slide displaying the upcoming session title and start time. She will bring it down at approximately 11:59 a.m. Renee will verify screen sharing is accessible to participants. |
| 12:00 p.m. | 1:20 p.m. | Exploring Ways to Enhance FAFSA Efficiency Paper Series Panel  **Sandy Baum**, Senior Fellow, Urban Institute and Professor Emerita, Skidmore College  **Ben Miller**, Vice President for Postsecondary Education,  Center for American Progress  **Jen Mishory**, Senior Fellow, The Century Foundation  **Mark Wiederspan**, Executive Director, Iowa College Aid  Note: each presenter will run their own slides. They each have 15 minutes, immediately followed by 5 minutes of discussion. Timeline is tight. Jenn will open each question interlude (asking attendees to submit questions in the chat window). Deena will monitor the questions and present selected questions to speakers. Todd will coordinate with Deena on monitoring the chat window. |
| 1:20 p.m. | 1:30 p.m. | Break  Note: once the prior session is complete, Renee will put up a slide displaying the upcoming session title and start time and Jenn will announce a break. The slide will come down at approximately 1:29 p.m. |
| 1:30 p.m. | 1:55 p.m. | Special Guest: **Senator Lamar Alexander**  Frank Ballmann will introduce  Note: no slides. Frank will determine if audience should submit questions. If so, Deena will monitor the questions and present selected questions to speaker. Todd will coordinate with Deena on monitoring the chat window. |
| 1:55 p.m. | 2:00 p.m. | Transition  Note: *if there is time*, once the prior session is complete, Renee will put up a slide displaying the upcoming session title and start time and Jenn will announce the transition. The slide will come down at approximately 1: 59 p.m. *Or, if Senator Alexander’s session runs over, proceed directly to roll call.* |
| 2:00 p.m. | 2:50 p.m. | State Roll Call  **Todd Brown,** President-elect, NASSGAP, Division Administrator, Financial Aid Program Administration and Communication, Iowa College Aid  Note: *tentatively Indiana – Missouri*  but will need to be flexible depending upon what states are present and/or submit their information in advance. Todd will run the slides and ask attendees to submit questions in chat window. Deena will monitor chat questions and present selected questions to speaker when prompted by Todd. |
| 2:50 p.m. | 3:00 p.m. | Break  Note: once the prior session is complete, Renee will put up a slide displaying the upcoming session title and start time and Jenn will announce a break. The slide will come down at approximately 2:59 p.m. |
| 3:00 p.m. | 3:50 p.m. | NCAN Update and FAFSA Demographic Trends  **Bill Debaun**, Director of Data and Evaluation  **Carrie Warick**, Director of Policy and Advocacy  National College Attainment Network  Note: one of the presenters will run the slides. Jenn will ask attendees to submit questions in chat window. Deena will monitor chat questions and present selected questions to speaker when prompted by Jenn. Todd will coordinate with Deena on monitoring the chat window. |
| 3:50 p.m. | 4:00 p.m. | Break  Note: once the prior session is complete, Renee will put up a slide displaying the upcoming session title and start time and Jenn will announce a break. The slide will come down at approximately 3:59 p.m. |
| 4:00 p.m. | 5:30 p.m. | State Aid Deadlines Panel  **Clantha McCurdy**, Senior Deputy Commissioner, Massachusetts Department of Education  **Patrick Perry**, Director of Policy, Research and Data, California Student Aid Commission  **Leroy Wade**, Deputy Commissioner for Operations, Missouri Department of Education and Workforce Development  Note: a panel member will run the slides. Jenn will ask attendees to submit questions in chat window. Deena will monitor chat questions and present selected questions to speaker when prompted by Jenn. Todd will coordinate with Deena on monitoring the chat window. |
| 5:30 p.m. | 6:00 p.m. | After-Hours Social  Conference Committee Member in Each Group  Note: members will be allowed to select their own breakout rooms and can move independently to other rooms as they desire. Choices are: Top of the Park at the Phelps, Boca, Mike’s Dive Bar, Gambill’s Fine Cigars and Bourbon, or The Clinic. |

Thursday, October 21, 2021

Moderator for Day: Meghan Flores (all introductions unless otherwise noted)

Cohost: Rachelle Sharpe (moderate chat/questions to presenters)

Back-up Cohost: Frank Ballmann

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| Start | End | Session & Notes |
| 11:45 a.m. | 12:00 p.m. | Note: Renee will put up a slide displaying the upcoming session title and start time. She will bring it down at approximately 11:59 a.m. Renee will verify screen sharing is accessible to participants. |
| 12:00 p.m. | 12:50 p.m. | State Roll Call  **Todd Brown,** President-elect, NASSGAP, Division Administrator, Financial Aid Program Administration and Communication, Iowa College Aid  Note: *tentatively Montana - Oklahoma*  but will need to be flexible depending upon what states are present and/or submit their information in advance. Todd will run the slides and ask attendees to submit questions in chat window. Rachelle will monitor chat questions and present selected questions to speaker when prompted by Todd. Frank will coordinate with Rachelle on monitoring chat window. |
| 12:50 p.m. | 1:00 p.m. | Break  Note: once the prior session is complete, Renee will put up a slide displaying the upcoming session title and start time and Meghan will announce a break. The slide will come down at approximately 12:59 p.m. |
| 1:00 p.m. | 1:50 p.m. | Mandating FAFSA Completion: The National Movement & Perspectives from Louisiana  **Sujuan Boutté**, Executive Director, Louisiana Office of Student Financial Assistance  **Peter Granville**, Senior Policy Associate, The Century Foundation  **Stephanie Hernandez Marcum**, Executive Director Louisiana Department of Education  Note: Frank will run the slides. Meghan will ask attendees to submit questions in chat window. Rachelle will monitor chat questions and present selected questions to speaker when prompted by Meghan. Frank will coordinate with Rachelle on monitoring the chat window. |
| 1:50 p.m. | 2:00 p.m. | Break  Note: once the prior session is complete, Renee will put up a slide displaying the upcoming session title and start time and Meghan will announce a break. The slide will come down at approximately 1:59 p.m. |
| 2:00 p.m. | 2:50 p.m. | Solving the Privacy and Outreach Policy Equation Discussion  **Rachelle Sharpe,** Deputy Executive Director,  Washington Student Achievement Council  Note: no slides. Renee has set up Rachelle’s poll questions in advance and will launch the poll at Rachelle’s request. Frank and Meghan will assist Rachelle in monitoring speakers in the chat window. |
| 2:50 p.m. | 3:00 p.m. | Break  Note: once the prior session is complete, Renee will put up a slide displaying the upcoming session title and start time and Meghan will announce a break. The slide will come down at approximately 2:59 p.m. |
| 3:00 p.m. | 3:50 p.m. | Best Practices in College Access and Success Panel  **Mary Dyer,** Financial Education Officer,  Finance Authority of Maine  **Will Lindsay,** School Services Manager, Pennsylvania Higher Education Assistance Agency  **Kathryn Marker,** Director of Grants, Training and Outreach, North Carolina State Education Assistance Authority  **Elizabeth McCloud,** Vice President of State Grant and Special Programs, Pennsylvania Higher Education Assistance Agency  **Vicki Shipley,** Senior Advisor National Council of Higher Education Resources  **Mila Tappan,** Manager of College Access and Outreach, Finance Authority of Maine  Note: Frank will run the slides. Meghan will introduce Vicki, who will briefly introduce the topic and other speakers. Meghan will ask attendees to submit questions in chat window. Rachelle will monitor chat questions and present selected questions to speaker when prompted by Meghan. Frank will coordinate with Rachelle on monitoring the chat window. |
| 3:50 p.m. | 4:00 p.m. | Break  Note: once the prior session is complete, Renee will put up a slide displaying the upcoming session title and start time. Before announcing break, Meghan will remind everyone that the business meeting is for state members only (not associate members). The slide will come down at approximately 3:59 p.m. |
| 4:00 p.m. | 5:00 p.m. | NASSGAP Business Meeting  **Jennifer Rogers**, President, NASSGAP, Director of Student Financial Aid, Mississippi Office of Student Financial Aid  **Jennifer Lanphear**, Secretary, NASSGAP, Education Programs Officer, Finance Authority of Maine  Note: Jennifer R. will remind attendees that the business meeting is for state members only. The bylaws vote will be conducted via voice vote, with the option of doing a roll call vote if there are any questions about the outcome. |
| 5:00 p.m. | 5:30 p.m. | After-Hours Social  Conference Committee Member in Each Group  Note: members will be allowed to select their own breakout rooms and can move independently to other rooms as they desire. Choices are: Top of the Park at the Phelps, Boca, Mike’s Dive Bar, Gambill’s Fine Cigars and Bourbon, or The Clinic. |

Friday, October 22, 2021

Moderator for Day: Rachelle Sharpe (all introductions unless otherwise noted)

Cohost: Frank Ballmann (moderate chat/questions to presenters)

Back-up Cohost: Meghan Flores

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| Start | End | Session & Notes |
| 11:45 a.m. | 12:00 p.m. | Note: Renee will put up a slide displaying the upcoming session title and start time. She will bring it down at approximately 11:59 a.m. Renee will verify screen sharing is accessible to participants. |
| 12:00 p.m. | 12:50 p.m. | Nonprofits and Their Role in Higher Education  **Jenny Smulson,** Vice President of Government Relations, Association of Jesuit Colleges and Universities  **Stephanie Giesecke,** Director for Budget and Appropriations, National Association of Independent Colleges and Universities  Note: Frank will introduce the presenters. One of the presenters will control the slides. Rachelle will ask attendees to submit questions in chat window. Frank will monitor chat questions and present selected questions to speakers when prompted by Rachelle. Meghan will coordinate with Frank on monitoring the chat window. |
| 12:50 p.m. | 1:00 p.m. | Break  Note: once the prior session is complete, Renee will put up a slide displaying the upcoming session title and start time and Rachelle will announce a break. The slide will come down at approximately 12:59 p.m. |
| 1:00 p.m. | 1:50 p.m. | State Roll Call  **Katie Harrison,** Membership Committee Chair, NASSGAP, Executive Director, South Carolina Higher Education Tuition Grants Commission  Note: *tentatively Oregon – West Virginia*  but will need to be flexible depending upon what states are present and/or submit their information in advance. Katie will run the slides and ask attendees to submit questions in chat window. Frank will monitor chat questions and present selected questions to speaker when prompted by Katie. Meghan will coordinate with Frank on monitoring chat window. |
| 1:50 p.m. | 2:00 p.m. | Break  Note: once the prior session is complete, Renee will put up a slide displaying the upcoming session title and start time and Rachelle will announce a break. The slide will come down at approximately 1:59 p.m. |
| 2:00 p.m. | 2:50 p.m. | State Loan Repayment/Forgiveness Panel  **Jennifer Rogers**, Director of Student Financial Aid Mississippi Office of Student Financial Aid  **Elizabeth McCloud**, Vice President of State Grant and Special Programs, Pennsylvania Higher Education Assistance Agency  **Lesa Moller**, Senior Director, Texas Higher Education Coordinating Board  Note: Jennifer will run the slides. Rachelle will ask attendees to submit questions in chat window. Frank will monitor chat questions and present selected questions to speaker when prompted by Rachelle. Meghan will coordinate with Frank on monitoring the chat window. |
| 2:50 p.m. | 3:00 p.m. | Break  Note: once the prior session is complete, Renee will put up a slide displaying the upcoming session title and start time and Rachelle will announce a break. The slide will come down at approximately 2:59 p.m. |
| 3:00 p.m. | 3:50 p.m. | The ‘State’ of Student Loan Advocacy Panel  **Ricardo Jefferson,** Student Loan Ombudsman, District of Columbia Department of Insurance, Securities and Banking  **Scott Kemp,** Student Loan Advocate, State Council of Higher Education of Virginia  **Stephanie Sampedro,** Student Loan Advocate, Washington Student Achievement Council  **Joe Sanders,** Student Loan Ombudsman, Illinois Attorney General’s Office  Note: Meghan will run the slides. Rachelle will ask attendees to submit questions in chat window. Frank will monitor chat questions and present selected questions to speaker when prompted by Rachelle. Meghan will coordinate with Frank on monitoring the chat window. |
| 3:50 p.m. | 4:00 p.m. | Break  Note: once the prior session is complete, Renee will put up a slide displaying the upcoming session title and start time and Rachelle will announce a break. The slide will come down at approximately 3:59 p.m. |
| 4:00 p.m. | 5:00 p.m. | Aligning Effort to Values Discussion  **Marilyn Cargill,** Vice President of Financial Aid Services, Marketing and Research, Vermont Student Assistance Corporation  Note: no slides. Renee has set up Marilyn’s poll questions in advance and will launch the polls at Marilyn’s request. Frank and Meghan will assist Marilyn in monitoring speakers in the chat window. |
| 5:00 p.m. | 6:00 p.m. | Farewell and Social Hour Breakout Sessions  Conference Committee Member in Each Group  Note: members will be allowed to select their own breakout rooms and can move independently to other rooms as they desire. Choices are: Top of the Park at the Phelps, Boca, Mike’s Dive Bar, Gambill’s Fine Cigars and Bourbon, or The Clinic. |